WELCOME FROM STUDENT LIFE

Welcome to the USF Family!

As you begin the USF experience with your student, we hope this guidebook will inform you of all that USF has to offer. Student Life seeks to provide optimal opportunities and an environment in which learning and personal growth can occur. We know that this is an exciting, yet challenging, adjustment for our students and families. Our staff is here to support you during this transition and to help you be an active participant in your student’s college years.

Your Guide to USF, provided by New Student & Family Programs, is a resource for new students and family members. We hope that you will take full advantage of the services in this guide and call upon us when needed. New Student & Family Programs is your link to the University, and we welcome your feedback.

Best of luck to you this year, and we look forward to seeing you on campus.

Sincerely,
Julie Orio
Vice Provost for Student Life

STUDENT LIFE

The mission of Student Life is to fully support holistic student development within a social justice framework centered in preparing students to be caring, socially responsible citizens in our global and local community.

Acknowledging the importance of supporting the whole student, embracing the Jesuit value of Cura Personalis and seeking to foster a community based upon an ethic of care, the Division of Student Life is committed to:

• Promoting a common good that includes the needs of all students.
• Engaging differences in a manner that allows students to learn from the diversity of perspectives, experiences and traditions that exist within the University community.
• Providing experiences that challenge students to develop spiritually, intellectually, emotionally, physically, socially, culturally and morally in order to prepare them to contribute to the University community.
• Drawing out the leadership qualities inherent in every individual, and to providing opportunities for students to apply knowledge and skills.
• Creating an environment that supports a socially responsible way of being together in community.
• Recognizing and celebrating the achievements and contributions of all students.

CONTENTS

WELCOME FROM STUDENT LIFE ......................................................................................... 2

UNIVERSITY OF THE BEST CITY EVER MAP ..................................................................... 4

HISTORY, VISION AND MISSION ....................................................................................... 6

TRANSITIONING TO USF .................................................................................................... 8

COLLEGES AND SCHOOLS ................................................................................................. 11

ACADEMIC & FINANCIAL SUPPORT .................................................................................. 13

STUDENT LIFE & CAMPUS RESOURCES ......................................................................... 18

RESOURCES .......................................................................................................................... 36
UNIVERSITY OF THE BEST CITY EVER

- **25 minutes** Bike ride to GOLDEN GATE BRIDGE
- **16 minutes** Car ride to CHINATOWN
- **45** COFFEE SHOPS within one mile of campus
- **3.4 miles** to the WORLD’S BEST BURRITO
- **17** THEATERS within four miles
- **11 minutes** Walk to Haight-Ashbury neighborhood
- **4 hours** Bus ride to LAKE TAHOE
- **16** MUSEUMS within four miles
- **0 miles** to the geographic CENTER OF SAN FRANCISCO
HISTORY
The University of San Francisco was established in 1855 by the Jesuit Fathers as San Francisco’s first institution of higher learning. The university has grown from a one-room schoolhouse to become San Francisco’s largest independent university.

VISION
The University of San Francisco will be internationally recognized as a premier Jesuit Catholic, urban university with a global perspective that educates leaders who will fashion a more humane and just world.

MISSION
The core mission of the university is to promote learning in the Jesuit Catholic tradition. The university offers undergraduate, graduate, and professional students the knowledge and skills needed to succeed as persons and professionals, and the values and sensitivity necessary to be men and women for others.

The university will distinguish itself as a diverse, socially responsible learning community of high-quality scholarship and academic rigor sustained by a faith that does justice. The university will draw from the cultural, intellectual, and economic resources of the San Francisco Bay Area and its location on the Pacific Rim to enrich and strengthen its educational programs.

“The real measure of our Jesuit universities lies in who our students become.”

— Peter-Hans Kolvenbach, SJ
TRANSITIONING TO USF

NEW STUDENT & FAMILY PROGRAMS
Location: University Center, Fourth Floor
Websites: myusf.usfca.edu/orientation; usfca.edu/parents
Email: orientation@usfca.edu; parents@usfca.edu
Phone: 415.422.5550

The mission of New Student and Family Programs is to provide new students and families the information and activities needed to transition smoothly to USF, and to promote an ongoing relationship between families and the university in support of their students’ success.

TRANSITIONING TO COLLEGE LIFE

New Student & Family Orientation (NSFO)
New Student Orientation is designed to help first-year and transfer students make a successful transition to USF. New Student Orientation is a three-day program required for all incoming new students. Orientation aids new students in learning about academic and community expectations, as well as student life at USF.

Family Orientation runs concurrently with New Student Orientation. Attendance is encouraged as a means for families to learn how to become involved, engaged, and supportive of student success both inside and outside the classroom. During Family Orientation, participants will attend sessions about academics, student life, and campus resources. For more information, visit myusf.usfca.edu/orientation.

GO Team
Get Oriented Orientation Leaders (OLs) serve as part of a fantastic cohort of students who act as leaders, mentors, and guides for the incoming class of USF students. They play a leading role in the coordination and implementation of New Student & Family Orientation and maintain their connection with new students throughout their first semester at USF.

Dons Fest
Dons Fest is an integral part of Orientation weekend that provides new Dons and their families with the opportunity to learn more about USF and the greater San Francisco community by exploring various programs and resources.

USF101
All new first-year students are invited to take a 1-unit course called USF101 during their first semester on campus. Students enrolled in USF101 meet weekly, engaging with an instructor, a peer mentor, and each other to explore their new environment and chart their four-year college journey.

Students learn how to:
- Get connected and get involved on campus
- Tap into your curiosity and core values
- Set productive study habits
- Manage your time and plan a course for graduation
- Leverage your support network
- Maintain your health and self-care in college

Weeks of Welcome
The first two weeks of class are called Weeks of Welcome (WOW) and is packed with programs, events, and services. WOW serves as an extended orientation and helps new students get involved, find community, and learn more about the opportunities and resources at USF.

New Student Convocation
New Student Convocation is a special ceremony held on the Sunday of Orientation. Faculty and senior administrators welcome new students into the University community and celebrate USF’s proud traditions. New students have the opportunity to hear from the Chancellor, Provost, current students, and distinguished faculty members. At Convocation, the class is officially inducted and presented with their class pin.

Welcome Weekends
Welcome Weekends are trips for incoming freshmen and transfer students. These fun, free outings take place during the beginning of each semester, designed to help new students explore the San Francisco area. Students learn to use their MUNI pass to discover local destinations, historic landmarks, and fun attractions.

Family Newsletter
As parents and family members of a USF student, you are important partners in your Don’s success. We want to keep you in the know about resources and processes available as you support your student in their journey on campus. The USF Family Newsletter is sent out once a month during the academic year and features a number of important topics in the form of articles with additional links to stories, events, and information to stay connected to USF and receive tips on ways to support your student during their time on the Hilltop. For more information and to sign up, please visit usfca.edu/parents/newsletter.

Family Weekend
Each year we celebrate Family Weekend with our USF families, who come to enjoy a weekend in San Francisco full of fun activities and opportunities at the university. This is a great event to visit USF and further explore the vibrant community and experiences created for our students and families. For more information, visit usfca.edu/parents/family-weekend.
TEN TRANSITION TIPS

Below are some tips to help you in your transition to college life. We encourage families to use these tips when talking with their student about academic success.

1. SEEK A BALANCE OF ACADEMICS, WELLNESS, AND ENGAGEMENT.
   Get involved in some of the many opportunities the university has to offer you, but not so many that your grades suffer.

2. BE OPEN TO NEW EDUCATIONAL EXPERIENCES.
   Do not be afraid to take classes in an area you are unfamiliar with. Most students change their major at least once, and finding the right one is worth the effort.

3. USE A PLANNER.
   Using a planner will help you manage your time, set up steps toward your goals, and keep your deadlines.

4. INVEST AT LEAST 2-3 HOURS OF STUDY TIME FOR EACH HOUR YOU ARE IN CLASS.
   Go to class prepared, having read assignments and reviewed your notes.

5. ATTEND EVERY CLASS AND LISTEN ACTIVELY.
   Take notes, ask questions, look for broad themes and practical implications. Sit close to the front of the class to minimize distractions and to help you focus.

6. ESTABLISH A REGULAR STUDY AREA THAT IS QUIET AND COMFORTABLE.
   Conserve your mental energy by avoiding distractions that are more likely to occur when studying in bed or noisy spaces.

7. USE FLASH CARDS.
   Study methods like flashcards are still popular because they work extremely well. Carry your flashcards with you or download a flashcard app, and review them whenever spare time emerges. Review your notes and readings frequently so the material remains fresh.

8. ENHANCE YOUR LEARNING BY APPROACHING THE MATERIAL FROM DIFFERENT PERSPECTIVES.
   Use many materials to study, such as your notes, group discussions, readings, and lab work, rather than just one source. Studying with a friend can be very effective, particularly if the friend knows more about the topic than you do!

9. TAKE ADVANTAGE OF YOUR INSTRUCTORS’ OFFICE HOURS.
   Use this time to ask questions for clarification or to get a better sense of the “big picture” context for the class.

10. MAKE USE OF ACADEMIC RESOURCES AVAILABLE TO YOU ON CAMPUS.
    For example:
    • Advising/Coaching: choose a major, map out a plan to graduate in eight semesters and monitor your progress toward graduation
    • Writing Center: improve your writing skills
    • Learning Center: attend workshops on study skills and test-taking strategies
    • Peer Tutoring: enhance your academic success
    • One-On-One Consultations: explore and enhance your own academic habits, perspectives, and behaviors

USF offers over 115 undergraduate majors and minors, as well as over 60 masters, doctoral, and credential programs across the five schools and college.

COLLEGE AND SCHOOLS

The College of Arts and Sciences offers wide variety of educational options imbued with a mission to provide not only the knowledge and skills needed to succeed as persons and professionals, but also the values and sensitivity necessary to be men and women for others.

SCHOOL OF EDUCATION

Location: Education Building, 2350 Turk Blvd
Website: usfca.edu/education
Email: schoolofeducation@usfca.edu
Phone: 415.422.5467

Founded in 1947, the University of San Francisco School of Education has driven new ways of thinking about Education since its inception. Today, USF School of Education is an urban destination that draws inspired scholars and social justice advocates to our credential, masters and doctoral programs.

The school’s mission is to act collectively and leverage our resources in ways that are driven by our Jesuit mission and responsive to our constituents’ needs. We strive to have measurable impact in schools and communities, particularly for those most affected by injustice.

The College of Arts and Sciences offers wide variety of educational options imbued with a mission to provide not only the knowledge and skills needed to succeed as persons and professionals, but also the values and sensitivity necessary to be men and women for others.

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SCHOOL OF NURSING AND HEALTH PROFESSIONS
Location: Cowell Hall
Website: usfca.edu/nursing
Email: nursing@usfca.edu
Phone: 415.422.6681
The mission of the School of Nursing & Health Professions (SONHP) is to advance nursing and health professions education within the context of the Jesuit tradition. The school uses dynamic and innovative approaches in undergraduate and graduate education to prepare professionals for current and future practice domains. The goal is to effectively link classroom, clinical and field experiences with expectations for competence, compassion, and justice in health care, protection and promotion within the context of the highest academic standards.
Congruent with the core values of the university, the values of the School of Nursing and Health Professions are to:
• Create and maintain an environment that promotes excellence in the health professions' academic endeavor based on: mutual respect, transparency, collaboration, professionalism; creativity, diversity, cultural sensitivity and spirituality.
• Demonstrate the personal values of: integrity, academic excellence, respect for self and others, compassion and caring; personal growth, responsibility, and accountability; professionalism, a passion for justice, and personal health and well-being.
• Positively influence nursing practice and health care environments by promoting: health and wellness, holistic, patient-centered care, patient advocacy, a spirit of inquiry and evidence-based practice, safety and quality improvement, cost effective care, emerging technologies balanced with a humanistic approach, professional and ethical decision-making, increased access to care, especially for vulnerable populations, an effective public health infrastructure, and, lifelong learning.

PARENTAL NOTIFICATION POLICY
The University of San Francisco understands that parents and guardians play a central role in the continuing development and education of their college students and hopes to work in partnership with them in this essential enterprise. We also recognize the rights that students have in terms of their privacy. In accordance with the Family Education Rights and Privacy Act (see summary of the act in the Fugutter Student Handbook), the university has established the following guidelines for parents or legal guardians when there is concern for the health and welfare of the student, including situations involving medical transportation and treatment, and serious or repeated violations of alcohol and/or drug policies.

I. The vice provost of student life or designee has the authority to determine when and by what means to notify parents or legal guardians without a student’s consent when a student under 21 is found to have violated any law or university policy related to the possession, use, sale, or distribution of alcohol or illicit drugs.

a. The violation involved harm or threat of harm to the student, other persons, or campus property.
b. The violation involved an arrest in which the student was taken into custody by the police.
c. The violation resulted in or is likely to result in the student being suspended or expelled from university-operated housing, The university, or both.
d. The student has shown a pattern of behavior or violations that indicate a potential physical and/or psychological problem.

e. The student who committed the violation required medical treatment, regardless of the disciplinary status of the student. When the University intends to contact a student’s parents, it will first attempt to notify the student of its intent.

II. Nothing in these guidelines shall prevent university officials from notifying parents or legal guardians of students under the age of 21 of health or safety emergencies, including situations requiring medical transport and treatment, regardless of the disciplinary status of the student. When the University intends to contact a student’s parents, it will first attempt to notify the student of its intent.

III. The vice provost of student life or designee reserves the right to notify a parent or legal guardian without a student’s consent under the following circumstances:

a. The violation involved harm or threat of harm to the student, other persons, or campus property.
b. The violation involved an arrest in which the student was taken into custody by the police.
c. The violation resulted in or is likely to result in the student being suspended or expelled from university-operated housing, The university, or both.
d. The student has shown a pattern of behavior or violations that indicate a potential physical and/or psychological problem.

e. The student who committed the violation required medical treatment, regardless of the disciplinary status of the student. When the University intends to contact a student’s parents, it will first attempt to notify the student of its intent.
At the Center for Academic and Student Achievement (CASA), we provide compassionate and personalized support to the undergraduate student population at USF, from orientation to graduation. Our team of professional academic success coaches is committed to empowering students through coaching to achieve academic success, providing a supportive environment that promotes personal growth and the values of a Jesuit education, connecting students to academic programs and resources on campus designed to support their success, and helping students develop skills to successfully meet the demands of USF’s rigorous curriculum. We also work closely with faculty and staff to engage in academic interventions, ensuring our students have the proper support in place to stay on track to complete their degree.

The Center for Global Education offers USF students semester, academic year, and short-term programs all over the world. Studying abroad through USF is an opportunity to earn academic credit abroad, learn a new language, gain work experience abroad, or be immersed in a new culture. We offer academic, internship, field studies, and immersion programs that can fit your academic, professional, and personal needs. With over 100 study-abroad programs in 45 countries, our office strives to find a study abroad opportunity that works for you.

College is about academics; it’s about creating community, too! Check out library board games and puzzles to do with friends; join us for library programs throughout the year like zine making and seed library workshops, game nights, our annual National Library Week Celebration, and therapy dog visits during finals.

LEARNING, WRITING, AND SPEAKING CENTERS

PROGRAMS

With so many programs to choose from, finding the right program can be a somewhat overwhelming task. We urge you to plan ahead and assess your situation. Start a conversation with family members, friends, faculty, study-abroad alumni, and staff at the Center for Global Education.

Learn more about the following programs by visiting our website:

- **Sponsored Programs**
- **Field Study Programs**
- **Internship Programs**
- **External Programs**
- **Short Term Programs**

PROGRAMS

- **The Muscatt Scholars Program** is a unique initiative to support and facilitate the academic and personal success of first-generation college students.
- **The Back on Track program** provides comprehensive support to students on academic probation.
- **The Explore Your Path portal** helps students increase self-awareness, explore careers, explore majors, and launch themselves toward success.
- **The PAC7 Program** provides first-year students of color with skill-based development, emotional support, and leadership opportunities to enhance their overall academic career.
- **Assistance is provided in processing academic forms such as change of majors/minors, add/drop classes, or study abroad.**
- **Transfer Student Resources**

ADDITIONAL PROGRAMS

- **Supplemental Instruction (SI)** is an international model of academic assistance that targets historically-challenging courses on campus. SI Leaders are undergraduate students who have previously taken the course and received an A- or higher. SI Leaders sit back through their assigned course section(s), and deliver regularly-scheduled, weekly sessions on the most difficult course content. SI Leaders also work closely with professors to ensure that their sessions are effective and helpful for enrolled students.
- **Peer Led Team Learning:** Peer Led Team Learning (PLTL) is a program facilitated by students who have mastered a USF course and are effective and helpful for enrolled students.
- **Learning Center:** The Learning Center offers free one-on-one and group peer tutoring in many subjects for undergraduate students. Each semester, we support over 80 courses on campus and offer support in both in-person and online platforms.

STUDENT DISABILITY SERVICES

SDS provides academic accommodations for students with disabilities, thus ensuring that students have equal access to all areas of student life and receive appropriate educational support and services to foster their academic and personal success. We provide a wealth of accommodations for students to feel at home and transition to graduation. SDS arranges these accommodations on an individual basis for each eligible student during the intake/eligibility process.

STUDENT DISABILITY SERVICES

Location: Gleeson LL 20
Website: usfca.edu/student-disability-services
Phone: 415.422.5906
Email: sds@usfca.edu

Student Disability Services (SDS) helps USF students with disabilities serve as fully contributing and actively participating members of the university community while acquiring and developing the knowledge, skills, values, and sensitivity to become women and men for others. SDS promotes a fully integrated university experience for students with disabilities by

Check the library calendar for events, libcal.usfca.edu, connect with us on Instagram/twitter/facebook at glesonlibrary, and read the library blog glesongleanings.wordpress.com for library news. See you at the library soon!
**ACCESSING ACCOMMODATIONS & SERVICES**

To access services please follow the steps below:

**Step 1: Apply Online**
Request services by visiting our website at www.usfca.edu/sds.

**Step 2: Intake / Eligibility Appointment**
Once your application is processed, you will meet with your assigned specialist to collaboratively discuss your eligibility.

**OFFICE OF THE UNIVERSITY REGISTRAR**

Location: Lone Mountain, 217
Website: myusf.usfca.edu/sems/registrar
Email: registrar@usfca.edu
Phone: 415.422.7260

The Office of the University Registrar maintains the permanent academic records of current and former students. This office supports teaching and learning by administering the academic policies of the university, schools, and college, through an array of academic and enrollment services to students, faculty, academic and administrative departments, alumni, external agencies, and the public. These services include, but are not limited to: general academic information, registration, program and curriculum management, classroom scheduling, end-of-semester course evaluation, degree evaluation, graduation clearance, transcript services, enrollment verification, certification for veteran’s education benefits, and student privacy compliance (FERPA). The Office of the University Registrar supports USF’s diverse academic community consistent with the university’s vision, mission, and values. The office is guided by the principles of respect, integrity, accuracy, and confidentiality.

**FREQUENTLY ASKED QUESTIONS**

What is the average course load and credit requirement to be a full-time student?
The average undergraduate course load is 16 credits per semester. An undergraduate is considered full-time if enrolled for 12 or more credits and part-time if enrolled for fewer than 12 credits.

What is the credit-hour limitation?
The average course load per semester for a full-time student is 16 credit hours. Any credit hours over 18 are considered an excess load. A petition to take excess credit hours will be considered only if the student’s dean demonstrates to the satisfaction of the student’s dean. The usual requirement is a 3.5 grade point average in the semester immediately preceding the presentation of the petition. Each excess credit hour is charged at the same rate as courses taken on a per credit hour basis.

What does “good academic standing” mean?
A student in good academic standing is one who is making satisfactory academic progress as defined by the General Catalog and who has met all of the financial obligations to the university.

**Step 3: Accommodations**

Once reasonable accommodations have been determined, you will receive an accommodation letter. Students are responsible for notifying appropriate university personnel. Most accommodations are arranged within 10 business days.

When can continuing students register for classes?
Registration for continuing students takes place during the preceding semester for any given fall or spring semester and on designated dates at the beginning of intersession and summer sessions. A student is not considered registered until tuition and fees have been paid.

Is pass/fail a grading option at USF?
Students are permitted to enroll in specified courses on a pass/fail option basis. The objective is to encourage students to widen their academic horizons by enrolling in courses of interest that will benefit their general education without the burden of competing with students in the major. Core curriculum and major requirements courses may not be taken pass/fail.

May I have access to my student’s grades?
Families may not have access to their student’s grades without the written permission of their student. The Family Education Rights and Privacy Act (FERPA) of 1974 provides students with rights of access to their educational records and protects the privacy of student records. Only material classified as directory information, as defined in the General Catalog, can be released without student consent. Permission to disclose non-directory information to a third party, including parents, must be filed with the Registrar’s Office and other offices with records regarding the student. Students may access any written academic records directly concerning them. There are some records, however, such as parents’ financial records, to which a student has no right of access.

How many hours should a student study?
Generally speaking, students should plan to study two to three hours per week for each credit enrolled. For example, in a 4-credit history class, they should plan to study at least eight to 12 hours each week for that class. So, in general, a student taking a full load of 12 to 16 credits should study about 40-48 hours a week.

Where can I refer my student for academic assistance?
For general academic advising information, your student can contact the Center for Academic and Student Achievement (CASA). Many students transition from high school, find themselves struggling to adjust to the academic expectations of college. If your student experiences this, refer your student to our Learning, Speaking and Writing Center. If academic problems seem to be causing severe anxiety or depression, refer your student to Counseling and Psychological Services immediately. Sometimes, academic difficulty may be a sign that your student is in the wrong major. Students in these situations can consult with their faculty advisor.

**STUDENT FINANCIAL SERVICES**

Location: Lone Mountain, 203
Website: myusf.usfca.edu/student-enrollment-services
Email: financialaid@usfca.edu, studentaccounts@usfca.edu
Phone: 415.422.2020

Student Self Service (via myUSF): Gives students access to registration, financial aid information, student account, holds, and more.

**View & Pay**: Provides access to account information, the ability to create an authorized payer and make a payment, and to enroll in the payment plan.

**Bills are available only online**.

- Student notifications are sent to the student’s USF email address. Email notifications are also sent to authorized payer(s).
- You can receive bill notifications via text messaging by updating the user preferences in View & Pay.
- View bills through View & Pay.
- Authorized payer access is granted by the student. This enables parents to view bills and make online payments. This does not grant authorization to discuss student matters with USF staff.

**There are a number of ways to pay**:

- Online payments
- Payment plan
- Personal checks, bank checks, and money orders
- International bank wire transfers
- International bank drafts
- Special and third-party billing

Find more information about all of these options here:

**USFCA.edu/payment**

**HOW FAMILIES CAN SUPPORT THEIR STUDENTS**

- Create authorized payer(s)
- Complete Student Consent to Release Information and Online Refund Authorization in Student Self-Service Banner.
- To avoid the monthly late fee of 1.5 percent, pay in full or enroll in the payment plan by September 1.
ATHLETICS
Location: 2130 Fulton St. (Entrance at Golden Gate Ave. and Roselyn Terrace)
Website: usfdons.com
Phone: 415.422.5301
Email: athletics@usfca.edu

At USF, sports play a prime role in our community and in cura personalis, or the care of the whole person. The only Division I university in San Francisco, we have a long history of success, with 10 national championships, 101 conference championships, and 102 student-athletes named All-Americans.

We also offer more than 20 club sports, including rugby, swimming, ultimate frisbee, and taekwondo; a thriving intramural program with leagues ranging from basketball to kickball to soccer; and a band, a cheer team, and a spirit squad.

Whatever your sport and whatever your level, you can play at USF. And you can cheer, too. Basketball, soccer, volleyball, and baseball home games are a great way to connect with fellow students (you get in free with your student I.D.) and with neighbors who join us to support the Dons. The whole idea is not just about winning, but also how sports can enhance health, build character, and create community.

MEN’S D-1 TEAMS
• Baseball
• Basketball
• Cross Country
• Golf

WOMEN’S D-1 TEAMS
• Basketball
• Beach Volleyball
• Cross Country
• Golf
• Soccer

COUNSELING AND PSYCHOLOGICAL SERVICES
Location: Gilson Hall, Lower Level
Website: usfca.edu/counseling-psychological-services
Phone: 415.422-6352

Counseling and Psychological Services (CAPS) provides confidential, free, brief, individual, group, and couples counseling to students enrolled during the time period they are seeking services. Single Session Therapy is available weekdays. Consultation to students and family, referrals, website resources, and psycho-educational outreach are also provided throughout the year: Examples of support groups CAPS provides include Gender and Sexual Diversity, Interpersonal Relationships, and Stress Management. Three session Anxiety Toolbox Workshops are also offered. Students whose mental health needs cannot be accommodated within short-term counseling — who need to meet with a counselor more than once a week, and/or who may require particular expertise — may be referred to community resources after the initial intake or during the course of treatment. In cases where more resources are needed, students may be referred to the Asso. Director for Case Management (part of the Office of the Dean of Students), for off campus referral support.

Some Commonly Addressed Issues:
• Personal Issues: Stress and anxiety, depression, anger, loneliness, guilt, self-esteem, grief and loss
• Relationship Issues: Romantic relationship difficulties, sexual concerns, roommate conflicts, difficulties with co-workers, issues with family or friends
• Developmental Issues: Identity development, adjustment to college, life transitions, cultural concerns
• Academic Concerns: Performance anxiety, perfectionism, underachievement, motivation
• Other Issues: Body image/food preoccupation, healthy lifestyle choices, alcohol and drug use concerns, sexual assault

Emergency Services: For emergencies, call (415) 422-2911 or extension 2911 from any on-campus phone. Available 24 hours a day, seven days a week.

After Hours Consultation: 5 p.m.–8:30 a.m., weekdays. 24 hours weekends and holidays. Call (415) 422-6352, press option 2.
Bon Appétit is proud to be the first food service company to commit to:

- Supporting local agriculture (with a defined purchasing target) (1999)
- Reducing antibiotic use in farm animals (2003)
- Serving rBGH-free milk (2003)
- Serving cage-free eggs (2005)
- Striving to serve only seafood that meets Seafood Watch sustainability guidelines for commercial buyers, since 2002
- Serving Halal chicken and lamb meat

The Office of Diversity Engagement & Community Outreach (DECO) offers a range of initiatives aimed at promoting a campus climate and culture that values diversity in all its forms through inclusive dialogues, interpersonal experiences, and intercultural appreciation; in support of a thriving campus climate and inclusive excellence.

AREAS OF FOCUS & SUPPORT
- Capacity Building: Through capacity building initiatives and programming, DECO designs spaces of learning and dialogue for faculty, staff, and students to effectively expand awareness of equity issues, develop skills for multicultural and inclusive education, and facilitate the exchange of best practices to advance the success of traditionally underrepresented and disenfranchised university and community populations.
- Campus Climate: DECO strives to develop programs and initiatives that respond to and assess ever-changing campus climate needs while also proactively designing spaces for community building.

DISPATCH AND PATROL SERVICES
Email: dispatch@usfca.edu
Non-emergency Dispatch: 415.422.4201
Emergencies: 415.422.2911

Our Patrol Division and Dispatch Communications Center operate 24 hours a day, seven days a week. We respond to all reports of accidents, crimes, suspicious persons, and hazards on and around the campus. Dispatchers receive the record, and dispatch general and emergency information. They are responsible for maintaining effective and efficient communications between dispatch, campus patrol officers in the field, outside emergency and law enforcement agencies, and the public.

CRIME PREVENTION RESOURCES
The Department of Public Safety offers programs and presentations on crime prevention, personal safety, sexual assault awareness, self-defense, and fire safety and prevention. Presentations frequently involve experts from public and private organizations.

STUDENT PARKING
All students who live in any University housing facility are prohibited from bringing vehicles to campus and are ineligible to receive semester or annual parking permits. During the fall and spring semesters, full time and 9-day part time permits are awarded through a lottery system to students living outside of a 3-mile radius from campus. During the summer, however, students may purchase any type of parking permit.

SHUTTLE AND SAFETY ESCORT SERVICES
The USF Shuttle and the Night Safety program’s primary purpose is to provide reasonable transportation to classes, on-campus locations, and off-campus residences within the boundaries of the service. The Department of Public Safety operates a safety escort service with the USF campus shuttle, Monday through Sunday. Uniformed Public Safety Officers also assist in providing safety escorts when the USF Shuttle is not in service. The shuttle has a primary responsibility to students, staff, and faculty with disabilities. The service is intended to give you a safe means of transportation when no other form is available.

DIVERSITY ENGAGEMENT AND COMMUNITY OUTREACH
Location: Kendrick 236
Website: usfca.edu/diversity
Email: diversity@usfca.edu
Phone: 415.422.2821

The Department of Public Safety ensures safe learning, working, and living environment at USF. Our 24-hour communication center and uniformed public safety officers proactively prepare against and respond to all reports of accidents, crimes, suspicious persons, hazards, and other emergencies. We provide patrol and dispatch services, One Card security systems, campus shuttles, safety escorts, disaster preparedness programs, and parking and transportation services.

DEPARTMENT OF PUBLIC SAFETY
Location: University Center, Fifth Floor
Website: usfca.edu/public-safety
Phone: 415.422.4222
Email: parking@usfca.edu

Bon Appétit, an on-site restaurant company, manages six eateries across the University of San Francisco campus. Their philosophy is simple: food service for a sustainable future. That means cooking up made from scratch menu items with seasonal ingredients from local food growers.
HEALTH PROMOTION SERVICES
Location: University Center, Fifth Floor
Website: usfca.edu/hps
Email: hps@usfca.edu
Phone: 415.422.5797

For detailed information on health requirements, services, and programs, please visit usfca.edu/hps.

Health Promotion Services (HPS) staff provide full range of health services and programs that promote wellness, stimulate better health awareness, and foster a vibrant and safe campus community for student academic success and retention.

STUDENT HEALTH SERVICES
• Health Clinic: USF contracts with Dignity Health Medical Group (DHMG) to provide USF students with primary health care services and referral to specialty services. All current registered USF students are eligible to seek care at (DHMG) clinics and will not be charged the copayment for consultations with a primary care physician regardless of their health insurance plan.
• Health Insurance: As a condition of enrollment, USF automatically charge and enroll undergraduate (registered for 9 or more units), graduate students (registered for 6 or more units), and all international students in the USF-endorsed health insurance plan. Students who already have health insurance coverage comparable (equal or better) to the USF-endorsed plan under a United States-domiciled health insurance company may waive (opt out) this requirement during waiver/enrollment period each academic year.
• Immunization: HPS has partnered with Med+Proctor for the collection of immunization records for all incoming undergraduate domestic students, graduate (domestic) students who live in USF-operated housing, and all international students. HPS staff also schedule immunization clinics on campus for student convenience.
• Think About It: In order to maintain a socially responsible learning community, USF requires all incoming students to take the Think About It course(s), a science-based online course that prepares students for the unique challenges of college life. It is a comprehensive program designed to minimize the risks associated with alcohol, drugs, and sexual assault.
• Wellness Matters: HPS focuses on strengthening student wellness in 7 dimensions, including psychological (emotional), physical, intellectual, environmental, social, financial, and spiritual wellness. The program includes an online wellness check, one-on-one wellness coaching, and Random Acts of Wellness massage and self-care resources offered throughout the semester.
• Nutrition Education: HPS has a dietetic technician, registered (DTR) who assist students individually with getting on track to healthy eating, maintaining a positive body image, and finding available community resources.
• Stop Smoking Services: HPS offers free one-on-one stop smoking sessions with a certified facilitator, and free nicotine replacement aid, such as Nicorette gum or lozenges, to help you quit smoking.
• Peer Education Program: Students who are interested in public health, nursing, and allied health professions have a number of opportunities to get involved on campus as peer educators. Peer educators act as credible, non-judgmental resources that can influence the behavior of their peers. Paid internship opportunities are available.
• Health Outreach: Throughout the year, HPS hosts a variety of health events and programs that prepare students to take personal control over their health and understand how their behavior impacts themselves and others in our community. Their events explore issues like:
  • Stress management
  • Healthy relationships
  • Sexually transmitted infections
  • Access to Health care
  • Nutrition and body image
  • Alcohol and other drugs
  • Tobacco free

INFORMATION TECHNOLOGY SERVICES
Location: Gleeson Library, left of the front desk.
Website: usfca.edu/its
Email: itshelp@usfca.edu
Phone: 415.422.2654

The mission of Information Technology Services (ITS) is to support and facilitate the use of technology in creating, communicating, and applying knowledge, fostering communication and collaboration, promoting efficiency and convenience in University services, and ensuring security and business continuity.

EDUCATIONAL TECHNOLOGY SERVICES (ETS)
Educational Technology Services at USF provides technology training and support to students. Visit our website to see all of the technologies offered and supported by USF, enroll in a training class, access online learning, or join a workshop series to earn a Technology Proficient digital badge.
INTERNATIONAL STUDENT AND SCHOLAR SERVICES

Location: University Center, Fifth Floor
Website: usfca.edu/isss
Email: isss@usfca.edu
Phone: 415.422.2654

International Student and Scholar Services (ISSS) promotes a global perspective for the USF community through educational and programmatic outreach while fostering the holistic development of international students/scholars by providing support services and immigration advising. There are many programs and events for USF international students seeking social interaction, educational opportunities and cultural enrichment.

SIGNATURE PROGRAMS

International Student Association (ISA) is an organization of students representing the entire international student body at USF. The International Student Association promotes cultural education, advocates for the USF international student body, and provides a social community by being the voice of the international students, creating social interactions, and developing educational opportunities for cultural enrichment.

International Education Week (IEW) is a national celebration of education exchange. Join us to stimulate deeper cultural understanding and appreciation of education exchange. The event is a celebration of all cultures, with particular emphasis on the cultures represented at USF and is comprised of both cultural performances and cuisine from around the world.

SIGNATURE PROGRAMS

Culturescape is the annual signature event hosted by ISA, with support of ISSS. The event is a celebration of all cultures, with particular emphasis on the cultures represented at USF and is comprised of both cultural performances and cuisine from around the world.

KORET HEALTH AND RECREATION CENTER

Website: usfca.edu/koret
Email: khr@usfca.edu
Phone: 415.422.6811

The Recreational Sports Department offers USF students free and discounted recreational sports activities, wellness programs, and fitness services to encourage sportsmanship, teamwork, physical fitness and resilience at USF. The department also offers a variety of employment opportunities to provide students with a welcoming and inclusive community, and foster leadership skills and increased engagement on campus.

The Koret Health and Recreation Center features an indoor Olympic-size pool, four basketball courts, two weight rooms, two levels of cardiovascular machines, two fitness studios, billiards, table tennis, boxing gym, racquetball court, and a lounge with breathtaking views of the Bay Area.

The Recreational Sports Department provides a multitude of enriching activities to support student success on campus. Club Sports include soccer, dance, boxing, martial arts, rock climbing, rugby, swim, baseball and more. Intramural Leagues include basketball, indoor/ outdoor soccer and volleyball. The popular Outdoor Adventure program offers a variety of outings around the Bay Area including ski trips, zipline, kayaking, amusement parks, festivals, and professional sporting events.

FREQUENTLY ASKED QUESTIONS

How should students begin the search when thinking about off-campus living?

Students should create an account on our rental website, offcampushousing.usfca.edu, for information on available housing as well as visit our website for information regarding off-campus tips and resources.

When does one start looking for housing?

Postings are typically advertised one month before the space becomes available. For example: If you are looking to rent starting July 1, the post will be up on or close to June 1. Note you will need the full rent plus deposit when signing a lease, and it will most often be requested in the form of a cashier’s check.

How does one find roommates?

Networking is a key component to finding housing.

• Within USF: offcampushousing.usfca.edu.
• Use the roommate profile, social media sites, USF clubs, and organizations.
• Tap general citywide social media groups such as Facebook and Instagram, which have been known to work well.

Is it more expensive to live off campus?

This depends on what’s available in the market, but the short answer is no, living off campus does not automatically mean more expensive living arrangements.

Are students who live off campus completely on their own?

No, students who live off campus are still our students. We make an effort to provide a community atmosphere through a wide variety of programming and outreach. OCL is available for scheduling meetings, drop-ins, emails, and phone calls. In addition, OCL has formed a team of off-campus student ambassadors to connect with and support our off-campus student population.
OFFICE OF THE DEAN OF STUDENTS

Location: University Center, Fifth Floor
Website: myusf.usfca.edu/dean-of-students
Email: deansofstudents@usfca.edu
Phone: 415.422.5330

OFFICE OF CASE MANAGEMENT

Case Management, offered by the Office of the Dean of Students, works to address student challenges and/or concerning behavior that may be impacting student success and well-being. This is achieved by: providing education about available support and resources assisting in connections to appropriate resources (both on and off campus), promoting growth in self-advocacy, empowering students to problem solve and identify their own solutions so they can navigate and shape their own lives.

OFFICE OF STUDENT CONDUCT, RIGHTS, AND RESPONSIBILITIES

The Office of Student Conduct, Rights and Responsibilities (OSCRR) is responsible for the overall administration and management of the University’s conduct process involving non academic student misconduct. Employing an educational approach emphasizing personal accountability and responsibility, OSCRR works to ensure just and prompt resolution of allegations of misconduct. We work closely with other departments on campus to prevent and respond to misconduct and strive to create an environment that fosters integrity while promoting an ethic of care.

THE TITLE IX OFFICE

The Title IX Office continually strives to maintain and strengthen a culture that promotes learning in an environment in which students, faculty, staff, and visitors are expected to engage with one another with dignity, mindfulness, and mutual respect. Our primary concern is your safety and well-being, and we are tasked with following up on all reports of sex and gender discrimination and sexual misconduct experienced by our community members.

Sexual Misconduct:

Sexual misconduct is prohibited by federal and state law and by University policy. Sexual misconduct is also contradictory to the University’s mission and values and will not be tolerated in our community. Offenses of USF’s Sexual Misconduct Policy include, but are not limited to:

- Sexual Harassment
- Non-Consensual Sexual Contact
- Non-Consensual Sexual Intercourse
- Sexual Exploitation
- Aiding or Facilitating Sexual Misconduct
- Relationship Violence
- Stalking

To report potential Sexual Misconduct violations, please call the Title IX Coordinator at 415.422.4563 or make a report online. If there is an emergency, please call USF Public Safety at 415.422.2911. Learn more at myusf.usfca.edu/title-ix.

OFFICE OF SUSTAINABILITY

Location: Hayes-Healy Hall
Website: myusf.usfca.edu/sustainability
Email: sustainability@usfca.edu
Phone: 415.422.6464

Respect and care for the Earth are core values embedded into USF’s mission. These values are reflected in how we live, learn, volunteer, and lead. We are aiming to be carbon neutral by 2050. Dive into the USF Climate Action Plan and explore the following sections for details on USF’s green accomplishments, ideas for taking action, and resources for learning more:

- Use Energy Efficiently
- Aim for Zero Waste
- Drive Less, Drive Green
- Use Water Wisely
- Eat Sustainably

USF SUSTAINABILITY HIGHLIGHTS:

- USF reduced water use by 17% in 2015–16.
- USF sources more than 20% of its food from local growers

ONE CARD & CAMPUS SECURITY SYSTEMS

Location: University Center, Fifth Floor
Website: myusf.usfca.edu/one-card
Email: onecard@usfca.edu
Phone: 415.422.7663

The One Card is a multipurpose card, serving as the University’s student identification card while providing access to events, buildings, products and services. With the One Card, students can get tickets or free admission to athletic and other events; use the recreation center; check out resources from University libraries; use their meal plan; and get healthcare services from Campus Health Services. All on-campus laundry facilities and most vending machines accept the One Card. The One Card also has the Dons Dollars, an account to which funds can be added, that can be used to purchase meals, snacks, books, and school supplies on campus.
STUDENT HOUSING AND RESIDENTIAL EDUCATION
Location: University Center, Fifth Floor
Website: usfca.edu/housing
Email: share@usfca.edu
Phone: 415.422.6824

Student Housing and Residential Education (SHaRE) provides on-campus housing for more than 2500 students. Most spaces are traditional residence halls with shared bathroom facilities and common areas on each floor. A limited number of spaces are suite-style with a shared bathroom facility. SHaRE operates one apartment-style facility for faculty, staff, graduate students, and undergraduate students over the age 21. Each residential facility is staffed by a professional, masters-level Residence Director (RD). Some facilities have a graduate student serving as an Assistant Residence Director (ARD). The RD supports an undergraduate student paraprofessional Resident Advisor (RA) staff. An RA is assigned to each floor/wing/unit and serves as the on-the-ground resource for students. Staff members use a residential curriculum model to guide and support the student co-curricular experience in the residence halls. Staff members focuses on one-on-one interactions with students as well as provides educational initiatives that support the four core values: Individual Development, Community Involvement, Social Justice Values, and Educational Engagement.

Serving in support of the hall staff is a variety of partners assigned to each building. Each hall has a front desk that is staffed 24/7 during academic periods. The desk serves as a safety and security monitor, tracking who enters and exits each facility, handles all mail, and checks out temporary access cards and equipment for common areas (kitchens, pool tables, video games, etc.). SHaRE staff provide a suite of services for students, both in administrative functions (room assignments, room change requests, facility work tracking) and programmatic functions (social programs, educational events, community building efforts). Each building has Center for Academic and Student Achievement (CASA) coaches and resident ministers assigned to support students. Coaches work in CASA, and the resident ministers work for University Ministry but live in residence.

LIVING-LEARNING COMMUNITIES
USF living-learning communities provide undergraduate students an opportunity for deeper, more meaningful, and connected learning in a shared residential and academic environment. Students in these communities are enrolled in a common set of courses and live together in a designated residential setting.

PRISCILLA A. SCOTT CAREER SERVICES CENTER
Location: University Center, Fifth Floor
Website: usfca.edu/student-life/career-services-center
Email: careerservices@usfca.edu
Phone: 415.422.6216

The Priscilla A. Scotlan Career Services Center acts as USF’s primary career center, serving all of its students on the main campus. Our main goal is to assist our students in preparing for and finding internships and jobs as well as helping them figure out their career interests and goals. We also work closely with employers to produce a multitude of both hiring and career events throughout the school year.

THE PRISCILLA A. SCOTT CAREER SERVICES CENTER OFFERS THE FOLLOWING SERVICES TO STUDENTS:

• 1-1 career counseling sessions: Meet with a career counselor to discuss a wide variety of topics from career exploration to LinkedIn and resume writing tips to networking strategies. Use Handshake or call our front desk to schedule an appointment. Also, during the academic year, we offer drop-in counseling Monday-Friday from noon-3pm. Just stop by UCS and meet with a counselor for 15 minutes!

• Career Fairs: Every year, we host two large signature events in the fall and spring which allow you to connect with a large variety of employers interested in hiring across all majors.

• Online Job and Internship Boards: Handshake & Internship Exchange: USF uses the popular college recruiting platform, Handshake. You’ll be easily able to upload your resume and search and apply for full-time jobs and internships. In addition, our Internship Exchange database provides internship listings across the nation. These are internships USF shares with 16 participating universitites including Boston College, Notre Dame, Harvard and Princeton.

• On-Campus Interviews: Recruiters from companies such as Wells Fargo, Bank of America Merrill Lynch, Deloitte, Ernst & Young, PricewaterhouseCoopers visit USF to conduct on-campus interviews to recruit students directly for jobs and internships. We host on-campus interviews in both the Fall (September to November) and Spring (February to April) semesters.

• Employer Pop-Ups: Join us for networking Pop-Ups throughout the academic year focused on various industries of interest including Tech, Government and Non-Profit.

• Company Treks and Open Houses: Every semester we plan multiple student treks which involve visiting up to three organizations in the Bay Area over the course of one day. The treks are focused on specific majors and change each year.

• Employer of the Day: Employer of the Day allows students to have a one-on-one advice session with a real-world recruiter. They can practice their interview skills, get their resumes critiqued, learn how to research a company or an industry, or ask anything about their job/internship search in an informal setting.

• Employer Pop-Ups: Meet with a career counselor in an informal setting.

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COMMUNITIES

- Black Living-Learning Community - first and second-year students residing in Toler Hall — explore the rich history and intellectual and political traditions of Black Americans, and engage with the local Bay Area Black community.
- Erasmus Community - second- and third-year students residing in Toler Hall — explore the twenty-four-year cycle of hip-hop to explore issues of diversity, inequality, social justice, and change.
- Esther Madriz Diversity Scholars - second-year students residing in Toler Hall — investigate the challenging realities of our world, share community, and explore spirituality in the Jesuit tradition.
- Martin-Baró Scholars - first-year students residing in Gillson Hall examine social justice in San Francisco through classroom assignments and a service-learning project.
- St. Ignatius Institute - students from all four years residing in Lone Mountain Hall — investigate the challenging realities of our world, share community, and explore spirituality in the Jesuit tradition.

THEME COMMUNITY OPTIONS

Our Theme Communities options create a place for intentional programs surrounding a particular theme. An application is required for both communities.

- Muscat Scholars Program - a community in Hayes-Healy Hall designed to provide incoming first-year, first-generation USF students with mentors, structured support, previews to the academic and social experience, and seamless transition through the first year and beyond.
- Gender Inclusive Housing - provides students a safe, affirming, and inclusive community living option for students of all gender identities, gender expressions, and lived experiences.
- The Haven Recovery Residence provides a living community for students in recovery from substance abuse and for those living a sober lifestyle.

FREQUENTLY ASKED QUESTIONS

How much does housing cost?

Housing rates change every academic year, so please refer to the Room and Board webpage for fall and spring semester charges. Please refer to the Summer Tuition and Housing webpage for summer rates.

Are students required to have a meal plan?

Students living in on-campus housing are required to purchase a meal plan each semester, except for those living in Loyola Village, Pedro Arrupe, and St. Anne (law school housing). Students living in these buildings have the option to purchase a meal plan, but it is not mandatory for them. Flexi meal plan rates are listed on the Room and Board webpage.

Being placed on the housing waitlist. How does that work?

Waitlist numbers are equal to the number of students ahead of you who are waiting for the same type of space to open up. Numbers are assigned based on the date and time the student's application was completed. Movement occurs when beds open up and waitlisted students are moved into those empty beds.

Do you have resources for students trying to find off-campus housing?

Yes. Our Off-Campus Living (OCL) team can meet with students one-on-one as well as in info sessions to prepare students for off-campus living. Please refer to the OCL section in this guide for resources that will help students find off-campus housing options.

Is housing guaranteed?

Housing is guaranteed for all first-time, first-year students who are enrolling for fall semester, submit their confirmation payment to the university by May 1, and complete their housing application by May 10.

Exceptions to this guarantee include:

- Students who are 21 or turning 21 within the academic year
- Students who are transferring from another institution of higher education
- Students who are 16 years of age or younger at the start of the fall semester
- Students whose permanent address is on file and is within the boundaries of the city and county of San Francisco
- Students who fall within the exception criteria are still eligible to apply for housing but will only be assigned based upon availability.

How can my student be exempt from housing?

All new undergraduate students with 40 or fewer transfer credits will be required to live on campus for their first two semesters of enrollment at USF. Required students who do not want to live on campus may apply for an exemption through USF Rooms (online support for off-campus housing) for any of the following reasons:

- Medical needs
- Financial needs
- Students whose permanent address is on file and is within the boundaries of the city and county of San Francisco

Why should I join a student organization?

Student organizations provide exciting opportunities to develop leadership, network, make new friends, acquire new skills, plan events, give back to the community, and connect to the USF community. Student organizations are the heart of campus involvement at USF.

SLE Newsletter & Instagram: The Phoenix & @usfsle

The Phoenix is the campus-wide e-newsletter of Student Leadership and Engagement. Each week during the school year, it features campus events and initiatives, as well as what is happening in the city. All undergraduate students receive The Phoenix by email each week, while graduate students receive The Graduate Phoenix. We also work to keep you informed daily with what’s happening on campus through our Instagram (isuflse), so be sure to follow us!

THE CULTURAL CENTERS

Location: University Center, Fourth Floor (UC 4)
Website: myusf.usfca.edu/cultural-centers
Email: culturalcenters@usfca.edu
Phone: 415.422.6484

The Cultural Centers are the Gender and Sexuality Center (GSC) and the Intercultural Center (IC). The centers serve as both physical spaces on campus where students build community, and as outlets for student-run programs that explore social issues and identity. The GSC is our campus’ gender justice and LGBTQ+ resource center, for student development opportunities and support. The IC is our campus’ center for students of color and students who are working in solidarity towards social justice at the intersections of race, ethnicity, class, and culture.

SIGNATURE OFFERINGS

Lounges: The Cultural Centers lounges are warm and inviting spaces for students. Many students will stop by the centers between classes to hang out with friends or may find the lounges to be a home away from home.

Lyricalist Lounge: Lyricalist Lounge is designed for poets, MCs, and singers, to perform their work witnessed by their fellow Dons. The University Center 4th Floor Lounge is transformed into Lyricalist Lounge, the hippest spot in San Francisco. Students gather to hear peers address social justice issues, identity expression, experiences of oppression and triumph, and more!

End of the Year Ceremonies: Each cultural commencement ceremony is designed to highlight the outstanding work our students have accomplished in the areas of service, academics, and leadership, while affirming the unique challenges and experiences they share.

Community Meetup Series: The Cultural Centers provide spaces for student community-building and dialogue. Each program will happen once a month, and the communities for the 2019-2020 school year include:

- Queer People of Color (QPOC)
- Activist
- Central and South American
- Asian and Asian American
- Queer Women
- Gritter Group (gender expression)

Weekly Newsletters: If you are interested in receiving the Cultural Centers’ weekly newsletter please send an email to culturalcenters@usfca.edu. We will add your email address to our subscriber list.

STUDENT LEADERSHIP & ENGAGEMENT

Location: University Center, Fourth Floor (UC 4)
Website: myusf.usfca.edu/sle
Email: sle@usfca.edu
Phone: 415.422.7256

Student Leadership and Engagement (SLE) provides programs and services that support students’ leadership development and promote student engagement in co-curricular activities. Getting involved helps students to create connections, develop skills, and make the most of their college experience. We offer a wide variety of opportunities including 120+ student organizations, fraternity and sorority life, student government, campus events, involvement fairs, an annual student leadership conference, ongoing leadership workshops, and staff who can help students get connected.

THE CULTURAL CENTERS

Location: University Center, Fourth Floor (UC 4)
Website: myusf.usfca.edu/cultural-centers
Email: culturalcenters@usfca.edu
Gender and Sexuality Center: 415.422.4431
Intercultural Center: 415.422.6484

The Cultural Centers are the Gender and Sexuality Center (GSC) and the Intercultural Center (IC). The centers serve as both physical spaces on campus where students build community, and as outlets for student-run programs that explore social issues and identity. The GSC is our campus’ gender justice and LGBTQ+ resource center, for student development opportunities and support. The IC is our campus’ center for students of color and students who are working in solidarity towards social justice at the intersections of race, ethnicity, class, and culture.

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Weekly Newsletters: If you are interested in receiving the Cultural Centers’ weekly newsletter please send an email to culturalcenters@usfca.edu. We will add your email address to our subscriber list.
THE LEO T. MCCARTHY CENTER
FOR PUBLIC SERVICE AND THE COMMON GOOD

Location: Masonic, Room 106
Website: usfca.edu/mccarthy
Email: mccarthy@usfca.edu
Phone: 415.422.5662

The Leo T. McCarthy Center for Public Service and the Common Good is dedicated to inspiring and preparing students at USF to pursue lives and careers of ethical public service and the common good.

The McCarthy Center provides a forum for education, service and research in public policy-making and programs for the common good. It supports undergraduate and graduate academic programs, provides service learning, and government experiences for students and generates publishable research. A curriculum that blends rigorous intellectual training with fieldwork experience prepares students to articulate and promote the common good of all society’s members through careers or service in government, non-profits or the private sector.

PROGRAMS:
• Engage San Francisco: Engage San Francisco is an intentional, systematic and transformative university-community initiative that will achieve community-identified outcomes supporting children, youth and families in the Western Addition through student learning, research and teaching consistent with University of San Francisco’s mission and vision 2028.
• Esther Madríz Diversity Scholars: This living-learning community explores issues of diversity, inequality, social justice, and social change. For us, borders refer to real and imagined boundaries placed around us as individuals, and as members of various communities. Named after the late Esther Madríz, beloved USF professor of sociology who embodied the Ignatian ideals of education of the whole person as a means toward social justice, Esther Madríz Diversity Scholars examine and challenge these boundaries to gain a fuller understanding of ourselves and the world around us.
• McCarthy Fellows in Sacramento: In this summer program, McCarthy Fellows spend 12 weeks in full-time internships at Sacramento institutions that contribute to the California policy-making process.
• McCarthy Fellows in San Francisco: Fellows in SF is a semester-long program that integrates a part-time internship with the City & County of San Francisco alongside a relevant academic seminar course taught by USF faculty in the Politics Department.
• USF in Washington, DC: USF in DC is a semester-long program in Washington, DC that integrates a full-time internship with relevant coursework taught by USF faculty and University of California Washington Program (UC DC) faculty.
• USFVotes: Making every student a voter is the goal of USFVotes, the Leo T. McCarthy Center’s initiative to register all eligible USF students, educate them about issues and candidates, and turn out registered voters at election time. As a student-led initiative, we host events and partner with internal and external stakeholders to get out the vote.

UNIVERSITY MINISTRY

Location: Toler Hall, Lower Level 122
Website: usfca.edu/university-ministry
Email: um@usfca.edu
Phone: 415.422.4463

University Ministry (UM) supports the spiritual, religious and pastoral needs of the University of San Francisco community. We enrich the USF experience by creating communities grounded in Ignatian spirituality and the Jesuit Catholic mission of USF. UM programs and services encourage USF students, faculty, staff and alumni of all religious backgrounds, or none to connect their faith, spirituality and values with an active engagement in the world, especially with economically poor and systematically oppressed communities, in order to realize the fullness of their humanity, and lead lives of meaning and purpose.

• Immersions, Social Justice, and Volunteering: Our Arrupe Immersions and social justice and volunteer programs provide experiences that challenge your perceptions. We ask you to reflect on the meaning of these experiences, while encouraging you to develop relationships of compassion, justice, and advocacy.
• Faith Formation and Interfaith Programs: Our faith formation programs offer opportunities for you to explore your spiritual potential. Resident ministers connect students to our wide variety of programs and social justice opportunities. Our interfaith programs foster deeper understanding, cooperation, and respect among our community of varied faiths.
• Liturgy, Prayer, and Retreats: USF celebrates weekly student mass in St. Ignatius Church, signature liturgies during the school year, and more intimate worship services in the residence halls. Retreats offered throughout the year create sacred spaces and opportunities for the USF community to become reflective, spiritually attentive, engaged, rejuvenated, and active.
ACADEMIC CALENDAR & CAMPUS EVENT HIGHLIGHTS

2019-2020

AUGUST 2019
Fall Tuition Payment Due..........................August 1
Move-in for International Students..............August 13
International Student Orientation..............August 15-17
Black Student Orientation..........................August 15-16
Spanish Speaking Family Program...............August 17
First Generation Family Program...................August 17
Move In Day for Domestic Students.............August 17
New Student Orientation.............................August 17-19
Classes Begin.............................................August 20
Mass of the Holy Spirit...............................August 26
Last Day to Add Classes..............................August 26
Fall Involvement Fair...................................August 29

SEPTEMBER 2019
Labor Day Holiday - No Classes..................September 2
Census Date..............................................September 6
Study Abroad Fair........................................September 12
Fall Student Elections.................................September 16-20
Fall Career Premiere....................................September 17

OCTOBER 2019
Fall Fair....................................................October 1
Fall Break - No Classes...............................October 14-15
CelebrateUSF (Family Weekend)..................October 18-20
Majors/Minor Fair.......................................October 24

NOVEMBER 2019
Last Day to Drop Classes.............................November 1
Spring Class Registration Period for Continuing Students...........November 4-27
Student Leadership Conference...................November 9
Thanksgiving Recess - No Classes...............November 28-29

DECEMBER 2019
Last Day of Classes......................................December 4
Final Exams..............................................December 6-12
Mid-Year Commencement............................December 13
Residence Halls Close for Winter Break........December 14

STUDENTS: Don’t book your flight home until you know your final exam schedule!

STUDENTS: Keep this page with important phone numbers for quick and easy reference throughout your time at USF!

JANUARY 2020
Residence Halls Reopen After Winter Break .......January 18
Spring Classes Begin....................................January 21
Spring Involvement Fair...............................January 30

FEBRUARY 2020
Census Date..............................................February 7
Presidents’ Day Holiday - No Classes...............February 17

MARCH 2020
Spring Break.............................................March 9-13

APRIL 2020
Last Day to Drop Classes.............................April 6
Fall Class Registration Period for Continuing Students...........April 6
Easter Holiday - Begins at 4 a.m........................April 9
Easter Holiday - No Classes...........................April 10
Spring Student Elections............................April 20-23
USF Earth Day............................................April 23

MAY 2020
Last Day of Classes......................................May 7
Final Exams..............................................May 9-14
Student Leadership Awards..........................May 13
Commencement Mass..................................May 14
Commencement Ceremonies.........................May 14-16
Residence Halls Close..................................May 16

Visit usfca.edu/academics/resources/academic-calendar for more information. For campuswide events, refer to usfca.edu/calendar for the most up-to-date listings.

COMMON CAMPUS CONTACTS

Area code is 415, the country code is +1

Division of Student Life...............................422-5550
University Center, Fifth Floor

Arts and Sciences, College of (CAS).................422-5939
Harney, 240

Center for Academic and Student Achievement (CASA)..................422-5050
University Center, Third Floor
To connect with your Academic Success Coach

Center for Global Education (CGE)................422-6848
Lone Mountain Main, 340
For questions about studying abroad

Computer Services (ITS)..........................422-6668
Gleeson Library, left of the front desk
For help with your USF and technology-related questions

Counseling and Psychological Services (CAPS)...........422-6352
Gillman, Lower Level

Student Financial Services
Lone Mountain, 204
Financial Aid............................................422-3387
Student Accounts (billing and payment)...........422-2571
Student Employment................................422-6770

Health Promotion Services (HPS)................422-5797
University Center, Fifth Floor
For information on the Student Health Insurance plan and immunization questions

International Student and Scholar Services (ISSS)..............422-2654
University Center, Fifth Floor

Management, School of (SOM)..........................422-2369
Malloy Hall, 113

Nursing and Health Professions, School of (SON)........422-6681
Cowell Hall, 112

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RESIDENCE HALL MAILING INFORMATION

Fromm Residence Hall ................................................. 6700
Mailing Address:
Fromm Residence Hall
2497 Golden Gate Ave. (Room #)
San Francisco, CA, 94118

Gillson Residence Hall .................................................. 6183
Mailing Address:
Gillson Residence Hall
2325 Golden Gate Ave. (Room #)
San Francisco, CA, 94118

Hayes-Healy Residence Hall ........................................... 6444
Mailing Address:
Hayes-Healy Residence Hall
2305 Golden Gate Ave. (Room #)
San Francisco, CA, 94118

Lone Mountain Residence Hall ........................................ 6845
Mailing Address:
Lone Mountain Residence Hall
330 Parker Ave. (Room #)
San Francisco, CA, 94118
-or-
Pacific Wing of Lone Mountain Residence Hall
330 Parker Ave. PW (Room #)
San Francisco, CA, 94118

Loyola Village ............................................................. 5521
Mailing Address:
Loyola Village
(Confirm street address on Anza St. with student)
(Room #)
San Francisco, CA, 94118

Pedro Arrupe Residence Hall ........................................... (415) 571-4020
Mailing Address:
Pedro Arrupe Residence Hall
490 Sixth Ave. (Room #)
San Francisco, CA, 94118

Toler Residence Hall ...................................................... 6626
Mailing Address:
Toler Residence Hall (and Fulton House)
2345 Golden Gate Ave. (Room #)
San Francisco, CA, 94118

CAMPUS MAP

1. COWELL
2. EDUCATION BUILDING
3. FROMM HALL
4. GILLSON RESIDENCE HALL
5. GLEESON LIBRARY
6. GLEESON PLAZA
7. HARNEY SCIENCE CENTER
8. HAYES-HEALY RESIDENCE HALL
9. KALMANOVITZ HALL
10. KORET HEALTH AND RECREATION CENTER
11. LONE MOUNTAIN
12. LONE MOUNTAIN STAIRS
13. LO SCHIAVO CENTER FOR SCIENCE AND INNOVATION
14. LOYOLA VILLAGE
15. MALLOY HALL
16. MCLAREN CONFERENCE CENTER
17. SOBRATO CENTER
18. ST. IGNATIUS CHURCH
19. THACHER GALLERY
20. UNIVERSITY CENTER
21. WELCH FIELD