

Membership Program

24/7 Worldwide Medical Information & Assistance

- Pre-Trip Plans
- Medical Monitoring
- 24/7 U.S. Nurse Help Line
- Medical/Dental/Pharmacy Referral
- Hospital Deposit Arrangements
- Prescription Drug Replacement Assistance
- Dispatch of Physician
- Unlimited Emergency Medical Evacuation
- Unlimited Medical Repatriation
- \$2,500 Joining of Ill Family Member Accommodations
- Unlimited Return of Mortal Remains

Travel Assistance

- 24/7 Emergency Travel Arrangements
- Translation Assistance
- Emergency Travel Funds Assistance
- Lost Travel Documents Assistance
- Assistance with Replacement of Credit Card/Travelers Checks

You can reach On Call by visiting www.oncallinternational.com or call in the U.S. 1-866-525-1956 or collect 1-603-328-1956

Worldwide Medical Information and Assistance



Aetna Student Health

With one phone call, On Call International can provide you with up-to-date worldwide medical information, including:

- Coordination and payment of emergency medical transportation home
- Referral to area hospitals
- 24-hour access to U.S. Licensed Nurse counselors who can help when you're worried about symptoms or a minor injury, or have general questions about health and well-being

On Call International is your ticket to peace of mind. Terms and conditions apply.

See plan documents for a full description of coverage terms, including exclusions and limitations.



The student health insurance plan (Plan) is administered by Chickering Claims Administrators, Inc. (CCA). Aetna Student Health is the brand name for products and services provided by Aetna Life Insurance Company (ALIC) and CCA, an affiliate of ALIC.

CCA has contracted with On Call International (On Call) to provide access to certain worldwide emergency travel assistance (WETA) services and Medical Evacuation and Repatriation (MER) benefits/services. MER benefits are underwritten by Virginia Surety Company (VSC), with administrative services provided by On Call. CCA and On Call are independent contractors and not employees or agents of the other. Neither CCA nor any of its affiliates provides or administers WETA or MER benefits/services and neither CCA nor any of its affiliates is responsible in any way for the benefits/services provided by or through On Call or VSC.



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A Student Traveling in Mexico was struck by a bus and was admitted to a local hospital.

- On Call immediately dispatched a physician to check on her condition.
- Her parents were called and plane tickets were waiting at the airport for them to fly to her side.
- Simultaneously, On Call ordered tests for her and it was determined she was fit to fly. She was med-evaced to San Diego for further treatment and testing.
- She was then released and flew home.

While traveling in South America, a teacher became ill with an unknown stomach ailment.

- She telephoned On Call's 24/7 U.S. Licensed Nurse Help Line and described her condition.
- The nurse supported by On Call's world-class software system, helped identify the condition and recommended an over-the-counter medication to reduce her symptoms.
- The teacher was able to continue on with her tour.